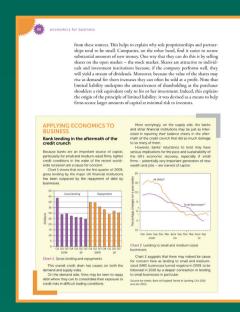
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distance learning and teaching is both possible and increasingly attractive, especially in economies where the costs of higher education are rising sharply. These trends and possibilities suggest that people need to very carefully think through their choices in education and training to ensure that they acquire human capital that will both pay off and endure. In particular, it may be unwise to invest in skills that don't abolately require immediate personal contact with your customers. Before we leave the subject of human capital, we need to consider one last issue that goes back to the problems of imperfect market information and adverse selection we introduced in Chapter 2. We look again at information asymmetries in a specifically labour market context in the 'Applying economics to business' box. Satirical cartoons further engage the reader

economics for business ONE THING YOU SHOULD READ	
Roddy Doyle's The Van, pp. 216–31	
This is a furny book, as in laugh-out-loud furny, its central character is. Jimmy Sr. and the story is of his loose partnership in a burger van with his friend Bimbo. Their business is alunched in wording-class Dublin against the backdrop of the 1990 World Cup, when feeland reached the quarter finals. One business problem for Jimmy Sr. is that, although he and Bimbo are informal partners in the van, it was Bimbo who actually bought it, fifty and engine-less, when the lott his lipid. Jimmy Sr. and Bimbo make a success of things for a while – selling burgers and chips outside their locat plut her leikers. In all minmy Sr. on the candidate their locat plut her kilkers. In all minmy Sr. on the and Bimbo resist; others the subiness that Bimbo's wife. Maggie, keeps dropping on them. Some of these he and Bimbo resist; others they go along with. But a principal—deent issue quickly begins to emerge, with Bimbo and Maggie no ne side and Jimmy Sr. on the other.	Finally, a warning — if you're offended by swearing, you might want to skip this one. The estract begins Maggie had a great head for ideas' and has a flee for Bimoo's Burgeris'. After reading it think about the following questions. I how well does Herbert Simon's view of the decision- making process in firms capture the essence of the relationships between Bimbo. Jummy Sr. and Maggie in their management of the burger van? Jimmy Sr. conspress with Bimbo to puncture Maggie's plan for them to offer early-morning breakfasts to commuters. How might Maggie as principal trief of to ensure that their strategy was properly camed out? Can you find some examples that show Jimmy Sr. Substitution of the strategy of the property of the strategy of the property of the property of the strategy of the property of the strategy of the strategy of the strategy of the strategy of the strategy of the strategy of strategy of

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